

# UCI Health Compliance & Privacy Office

Contact us for any of the following:

## Gifts and Other Financial Conflicts

- Giving or receiving free items or discounts
- Offering items of value to influence a patient to choose UCI
- Provider financial/compensation arrangements
- Dinners or gifts for physicians
- Any situation where job performance or decision making is influenced by anything other than patient needs or hospital interests

## Documentation

- Missing attestations, consents, or notes
- Inaccurate documentation

## Intellectual Property Policy

- Copying of print or electronic books, journals, or other publications
- Obtaining patents or licenses in violation of UC policy

## Identity Theft

- Patient registering under false name
- Registration issues that cause incorrect information to be placed in a patient's chart

## Claims/Billing Process

- Billing for services not medically necessary
- Inaccurate billing and coding

## Clinical Research

- Investigational drug and device management
- ClinicalTrials.gov inquiries
- FDA audits or Notice of Inspection
- Research privacy incidents/breaches
- Clinical research auditing & monitoring inquiries
- Clinical research billing inquiries

## Privacy/Security

- HIPAA violations/breaches – even incidental – any wrongful access/disclosure
- Fax sent to incorrect number
- Snooping/curiosity
- Social media posts regarding patients or patient care
- Missing/lost/stolen UCI Health devices

**Any other workflows or practices that seem “off” or cause you concern.**

## BREACH REPORTING

**Please use any one of the following to report known or suspected breaches:**

- **SQIS**, using the "Confidentiality: Healthcare Information" category
- **Email** to [hacompliance@hs.uci.edu](mailto:hacompliance@hs.uci.edu)
- **Telephone** call to 888-456-7006 (or ext. 120-7006)
- Directly contact the **Privacy Officer**

*Compliance and Privacy Inquiries*

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