UCI Health Compliance & Privacy Office

Contact us for any of the following:

**Gifts and Other Financial Conflicts**
- Giving or receiving free items or discounts
- Offering items of value to influence a patient to choose UCI
- Provider financial/compensation arrangements
- Dinners or gifts for physicians
- Any situation where job performance or decision making is influenced by anything other than patient needs or hospital interests

**Documentation**
- Missing attestations, consents, or notes
- Inaccurate documentation

**Intellectual Property Policy**
- Copying of print or electronic books, journals, or other publications
- Obtaining patents or licenses in violation of UC policy

**Identity Theft**
- Patient registering under false name
- Registration issues that cause incorrect information to be placed in a patient’s chart

**Claims/Billing Process**
- Billing for services not medically necessary
- Inaccurate billing and coding

**Clinical Research**
- Investigational drug and device management
- ClinicalTrials.gov inquiries
- FDA audits or Notice of Inspection
- Research privacy incidents/breaches
- Clinical research auditing & monitoring inquiries
- Clinical research billing inquiries

**Privacy/Security**
- HIPAA violations/breaches – even incidental – any wrongful access/disclosure
- Fax sent to incorrect number
- Snooping/curiosity
- Social media posts regarding patients or patient care
- Missing/lost/stolen UCI Health devices

Any other workflows or practices that seem “off” or cause you concern.

**BREACH REPORTING**

Please use any one of the following to report known or suspected breaches:
- SQIS, using the "Confidentiality: Healthcare Information" category
- Email to hacompliance@hs.uci.edu
- Telephone call to 888-456-7006 (or ext. 120-7006)
- Directly contact the Privacy Officer

**CONFIDENTIAL COMPLIANCE HOTLINE**: 888.456.7006  **GENERAL INQUIRIES**: hacompliance@hs.uci.edu or researchcompliance@hs.uci.edu